



# Performance Measures

## Emergency Services 2007

December 2008 – Tacoma Urban Network



**Emergency Services** provide short-term relief to individuals and families who are struggling to meet their basic needs of food, shelter and clothing.

### Investment Analysis

The Pierce County Funders Group members invest in four programmatic strategies within Emergency Services; Hot Meals & Clothing Banks, Food Banks, Food Distribution and Emergency Shelter. The cost of providing Emergency Services in Pierce County was 5.4 million dollars in 2007.

Services Summary					
Service Type	Total Program Budget	PCFG Allocation	% PCFG	# Served	Mean Cost per Client
Emergency Shelter (3)	\$738,687.00	\$353,671.00	48%	2,438	\$302.99
Food Bank (4)	\$1,440,086.49	\$260,390.00	18%	116,556	\$12.36
Food Distribution (1)	\$1,387,415.00	\$149,531.00	11%	69 <sup>1</sup>	\$10,435.41
Hot Meal- Clothing (3)	\$1,847,220.00	\$251,070.00	14%	5,603	\$329.68
<b>Total</b>	<b>\$5,413,408.49</b>	<b>\$1,014,662.00</b>	<b>19%</b>	<b>124,735</b>	<b>\$43.40</b>

The Pierce County Funders Group invested just over one million dollars in the Emergency Food System in Pierce County, serving over 124 thousand individuals/families. The average cost per individual/family served was \$43.40.

### Outcome Analysis

Emergency Service programs delivered five mandatory outcomes in 2007. The eleven programs that delivered the outcomes presented in the Outcomes Summary table below can be found in the attached appendix.

Outcomes Summary			
Outcomes	# Served	#Attained	% Attained
Immediate Need for Food Met (n=7)	122,159	82,501	68%
Immediate Need for Shelter Met (n=2)	1,583	1,481	94%
Improved Food Distribution System (n=1)	69	50	72%
Improved Food Donation System (n=1)	69	43	62%
Sense of Safety (n=1)	855	718	84%

### Historical Analysis<sup>2</sup>

The number of food banks in the Food Distribution program strategy decreased from 75 in 2005 to 69 in 2007. The total program budget increased from \$4.5 million to \$5.4 million. Outcome attainments by individual outcome were stable for *Immediate need for shelter*. Attainment was markedly lower for *Immediate need for food met* falling from 91% to 68% from 2005 to 2007.

<sup>1</sup> Represents number of food banks served.

<sup>2</sup> Historical Analysis is based on data from the 2005 Performance Measures Profile. Financial and output data was not verified with Agency staff. Large differences in program budgets or numbers served may be more indicative of the difference in data collection than changes in investment strategies or service capacity.

**Emergency Services -2007  
Performance Measures Pyramid**

