



# Performance Measures

## Housing & Case Management 2007

December 2008 – Tacoma Urban Network



**Housing & Case Management** programs provide services to stabilize housing for individual or families.

### Investment Analysis

The Pierce County Funders Group members invest in five program strategies within Housing & Case Management; case management, case management with housing and permanent supportive housing, rent or utility assistance and transitional housing five programmatic strategies. The cost of providing Housing & Case Management Services in Pierce County was 3.5 million dollars in 2007.

Services Summary					
Service Type	Total Program Budget	PCFG Allocation	% PCFG	# Served	Mean Cost per Client
Case Management (6)	\$640,937.00	\$177,525.00	28%	5,010	\$127.93
Case Management w/housing (5)	\$1,239,039.50	\$340,026.50	27%	3,258	\$380.31
Permanent Supportive Housing (2)	\$363,098.00	\$150,549.50	41%	154	\$2,357.78
Rent/Utility Assistance (1)	\$85,400.00	\$26,553.00	31%	127	\$672.44
Transitional Housing (4)	\$1,242,599.00	\$507,302.00	41%	277	\$4,485.92
<b>Total</b>	<b>\$3,571,073.50</b>	<b>\$1,201,956.00</b>	<b>34%</b>	<b>8,826</b>	<b>\$404.61</b>

The Pierce County Funders Group invested 1.2 million dollars in eighteen Housing & Case Management programs in Pierce County, serving 8,826 individuals/families. The average cost per individual/family served was \$404.61.

### Outcome Analysis

Housing & Case Management programs delivered six mandatory outcomes in 2007. Two of the six program strategies do not include housing support, these six programs focus on access to resources and progress on goal plans.

Outcomes Summary			
Outcomes	# Served	#Attained	% Attained
Attained permanent housing (n=4)	277	131	47%
Improved access to community resources (n=1)	853	763	89%
Improved family stability (n=4)	3,223	2,643	82%
Improved financial resources (n=1)	35	19	54%
Maintained permanent housing (n=2)	281	183	65%
Maintained progress on goal plans (n=4)	4,157	3,884	95%

### Historical Analysis<sup>1</sup>

The total of the program budgets decreased from \$4.4 million in 2005 to \$3.5 million in 2007. The percent “attaining permanent housing” fell from 56% in 2005 to 47% in 2007. However, the outcome attainment for “maintaining permanent housing” increased from 38% in 2005 to 65% in 2007.

<sup>1</sup> Historical Analysis is based on data from the 2005 Performance Measures Profile. Financial and output data was not verified with Agency staff. Large differences in program budgets or numbers served may be more indicative of the difference in data collection than changes in investment strategies or service capacity.

## Housing & Case Management -2007 Performance Measures Pyramid

