



# Performance Measures

## Senior & Health Programs 2007

December 2008 – Tacoma Urban Network



**Senior & Disabled Services** provide assistance to seniors and disabled individuals; assisting them in maintaining or improving their daily living experience.

**Health Care Services** provide health care services to low income or under-insured adults and families.

### Investment Analysis

The Pierce County Funders Group members invest just over one hundred thousand dollars in Health Care Services. They invest five hundred and sixty-two thousand dollars in services for seniors and disabled people.

Services Summary					
Service Type	Total Program Budget	Investment PCFG	# Served	Average Cost per Client	% PCFG
Health Care Services	\$ 1,950,441.59	\$ 109,878.25	5353	\$ 364.36	6%
Services for Seniors/Disabled P	\$ 2,850,686.97	\$ 562,921.18	1188	\$ 2,399.57	20%
Total	\$ 4,801,128.56	\$ 672,799.43	6541	\$ 734.01	14%

The Pierce County Funders Group contributed twenty percent of the programmatic costs of providing services to seniors and disabled people. The contribution for health care services was six percent of the program costs.

### Outcome Analysis

The outcomes delivered by these two service strategies are similar. In Senior/Disabled Services the outcome “improved access to services” was achieved 88% of the time; while 100% of the “barriers were reduced to receiving health care” in the Health Care programs. Both service strategies achieved high attainment percentages for improving health – 88% and improving or maintaining independent living – 87%.

Outcomes Summary			
Outcomes	# Served	#Attained	% Attained
Improved Access to Services (n=2)	206	182	88%
Improved/Maintained Independent Living (n=4)	1300	1129	87%
Improved Health (n=2)	4495	3961	88%
Reduced Barriers to Receiving Health Care (n=1)	540	540	100%

### Historical Analysis<sup>1</sup>

There is a large increase in the Health Care service strategy in cost per client from \$42 in 2005 to \$364 dollars in 2007. The reason appears to be that Community Health Care was not funded by the PCFG in 2007. This accounts for approximately 50,000 fewer people served by these allocations. The Senior & Disabled service strategy served more clients in 2007 (1188) than the 772 served in 2005. The outcome attainment in the Seniors & Disabled service strategy increased for both outcomes; improved access to services by 13% (88%) and improved maintained independent living by 25% (87%).

<sup>1</sup> Historical Analysis is based on data from the 2005 Performance Measures Profile. Financial and output data was not verified with Agency staff. Large differences in program budgets or numbers served may be more indicative of the difference in data collection than changes in investment strategies or service capacity.

**Seniors & Health Programs -2007  
Performance Measures Pyramid**

