

Should I Call If...?

You **should not** call 911 to report any non-emergency problem or to ask questions:

- For non-emergency police issues such as loud noise or previous crimes
(instead, call 253-798-4721 #1)
- For general animal control
(instead, call 253-798-7387)
- To get the time or temperature
(instead, call 253-926-1010 #1234)
- To request directory assistance
(instead, call 411)
- For non-emergency information during widespread disasters or emergencies
(instead, tune to local radio and television stations for instructions)
- To set up a court date
(instead, call 253-798-7487)
- To report drug related information
(instead, call 253-798-4204)
- To get a copy of a police report
(instead, call 253-798-7441)
- To find out if a friend is in jail
(instead, call 253-798-4590)
- To register your alarm system
(instead, call 253-798-4248)

When reporting an incident...

When calling 911 for assistance knowing the answers to the following questions will assist responders provide the best service possible.

WHO?

Who is involved?
Is anyone hurt?

WHAT?

What happened?

WHEN?

When did it happen?
Is it going on right now?

WHERE?

Where are you?
Where is the scene?

WHY?

The 911 operator will ask any necessary follow-up questions.

HOW?

How do you know?

**STAY ON THE LINE UNTIL THE
911 OPERATOR DETERMINES
YOUR HELP IS NO LONGER
NEEDED!**

“I need help...”

What you need to know about calling 911



Pierce County Sheriff
Peninsula Detachment

6006 133rd St NW
Gig Harbor WA 98332

253-798-4940

www.co.pierce.wa.us/peninsula

pcpeninsula@co.pierce.wa.us

When Should I Call 911?

You **should** call 911 to report any police, fire or medical emergency:

- Crimes in progress or crimes which have just occurred
- Suspicious activity or behavior
- Fights or riots
- Suicide attempts
- Building fires, brush fires, trash fires or any other fires
- Severe traffic accidents
- Any medical emergency for which immediate care is needed
- Vicious animals



About 911

9-1-1 is the three digit telephone number designated to put a citizen in touch with local emergency services instantaneously.

There is no charge for calling 911. Emergency translation services are available through the AT & T language bank. A 911 operator will make the connection if language assistance is needed to complete the call.

911 operators are not law enforcement officers. They are trained to determine the priority of the call and obtain the information necessary to assure responding officers are prepared.

How calls are prioritized

Critical

Crimes in progress; serious threat to life; for immediate response by the nearest police unit regardless of current assignment. (*shooting, stabbing, officer down, armed robbery, seriously injured persons*)

First Priority

Criminal act in progress with a strong probability of apprehension or the prevention of a more serious crime. (*alarms, physical altercations, injury accidents, suspicious persons, vehicle prowlers*)

Immediate Dispatch

Opportunity exists for police action to prevent a more serious situation. (*physical disturbances, verbal disputes, threats, some types of property crimes*)

Prompt Dispatch

When appropriate, reports may be taken through the Alternate Response Unit via telephone and officers respond to the scene if requested (*minor thefts, vandalism, violation of court orders, non-violent crime, suspicious activity*)

Non-emergency

Dispatched as units become available. (*noise complaints, loud parties, minor disturbances, disorderly conduct*)