



Planning and Land Services

Implementing the 2004 Audit

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Calendar

April 21st next meeting of the oversight committee.

Last Edition

This is the last edition of the PALS implementation newsletter. Beginning next month the Project Fast Forward newsletter will be our only publication. We will continue to try and bring you the latest in our effort to implement the 2004 audit.

Backlog Reduction

The process to hire a consultant to do some of the backlog work is well under way. A new report is being developed as part of our reporting progress to the County Council and other stakeholders.

Once this report is finalized it will be posted to our web page. An announcement will be made when we post the first report.

Counter / Lobby

Lobby activity for week of March 21st:

Customers	444
Average time waiting	2Hr - 12 min
Average transaction time	1Hr - 38 min

Web Page



We have a template for the web page. You can see it at the link below. There are no related documents yet just the front page. Let me know what you think.

<http://www.co.pierce.wa.us/pc/services/home/properly/pals/aboutus/fastforward.htm>

Celebrations

During March we have been celebrating (taking the time to say thanks to) the PALS staff. We described February's activity as a tidal wave. The Counter got it first, then the reviewers, lastly the inspection and administrative staff.

New Hires

There have been several e-mails in the last couple of weeks announcing new employees. So they are not reprinted here.

We will continue to report on our recruitment process in the Project Fast Forward newsletter.

Feedback

My thanks to all of you who have sent me comments on past editions. You helped make this newsletter better. Thank you

Space Planning

Scott Sissons

PALS Redevelopment Moves

Forward: The contract with the architect, Erickson/McGovern, has now been fully executed. During the week of March 13 and 20, 2005, Erickson/McGovern had two employees measuring all of PALS space here at the Annex including the new area in Public Works & Utilities (PW&U) that we will eventually be occupying.

Two Environmental Biologists (EB), Carla Vincent and Niki Yonkow, have now moved down to the room just north of the PW&U conference room (off the hallway) in order to make room for the 5 new EB's that have recently been hired.

Come April 4, 2005, 15 more spaces will open up in PW&U and by June 1, 2005 a total of 40 spaces will become available.

There will be more moves happening in the next few weeks to make room for three new building inspectors coming on board around April 18, 2005.

Please remember that all moves may/will be temporary as Erickson/McGovern has been hired to recommend the final PALS layout. However, many folks here at PALS will be providing valuable input to Erickson/McGovern along the Fast Forward path.

In order to make room for the 3 new building inspectors coming on board April 18th, some "temporary" moves will be required. Here's what is planned: Monday April 4 The PALS+ team of Ray Clark, Colleen Nishimoto, & Lori Miller will move over to Public Works; The Health Department Rep will move to where PALS+ team was (near David Rosenkranz office); Steve McClain will move to where the TPCHD was; which will thereby open up space for the 3 new building inspectors right by the current ones.

In addition in order to make room for the one currently roving Counter Tech and the new Counter Tech being hired, Carol Johnson will move into the office in the hallway next to the phone room; which will open up her room for 2 Counter Techs.

Also in the News: Carol Johnson will work with Carolyn Salsberry to move 4 of the WorkWrite stations from storage over to the Development Center (2 in the lobby & 2 in Carol's old office) in order to start utilizing them and hopefully reduce storage costs? Carol Johnson will decide what Counter Techs will move into her old office and talk with Debra Huntley and Ed Lane on phones and computer hookups.

Again please remember that all moves will more than likely (a 99.99% chance) be only temporary (don't get to comfortable), as the architect, Erickson/McGovern will have the final recommendations on PALS Redevelopment/layout to Upper Management...