

PIERCE COUNTY LIBRARY SYSTEM

The Pierce County Rural Library District is an independent municipal corporation established under Revised Code of Washington 27.12, serving all unincorporated area within Pierce County as well as annexed cities and towns. As a junior taxing district, all operations and capital improvements are funded by a dedicated property tax levy with a maximum mill rate of 50 cents per \$1000 of assessed property value.



In 2010, Pierce County Library facilities provided approximately 0.36 square feet per person Countywide. Library services include access to books, movies, music and audio-books, downloadable books and other resources; help finding answers and information or building skills; homework and reading support and other services to youth and teens; access to computers and technology; individual and group study space; and community meeting rooms. The Library also provides outreach services beyond the Library's physical facilities.

Pierce County Library 2030, the Library's facilities master plan, was completed in January 2010, with the input and participation of over 5,000 community residents. Travel patterns, community activity centers, and anticipated population growth and use patterns were used to determine where facilities are needed for easy, convenient and cost effective access to library services.

Level of Service: The plan establishes a service level target of 0.61 to 0.71 square foot per district resident, an increase from the 0.45 square feet per capita that was proposed in the Capital Facilities Plans from 1994 to 2010. This service level target will increase the materials, service, seating, technology, and meeting space available within communities. The desired service level is based on current best planning practices for library design and space both nationally and within the West Coast region. The target service level will be regularly evaluated and revised to reflect changing technology and service directions.

Adequate Public Facilities: The Pierce County Library currently operates public library facilities throughout the County. With a current facility inventory of 203,403, or 0.36 square feet per capita, the Library would need an additional 134,537 square feet to meet the 0.61 square feet per capita level of service for 2011.

To provide adequate public library facilities, the Library will need to increase the size of all its facilities and add two new facilities to its system (in Fife and Frederickson) over the next twenty years, as identified in *Pierce County Library: 2030*. However, no development permit should be denied based on the Library's inability to maintain level of service standards for Library facilities.

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CURRENT FACILITY INVENTORY

The Pierce County Library operates 18 facilities throughout unincorporated Pierce County and cities and towns that have annexed into the District. Residents may use any of the facilities throughout the District for access to Pierce County Library materials and services. In addition, cardholders are able to request material from any location through the library catalog and have it delivered to their preferred library location for pick up.

Facility	Current Capacity (square feet)	Location
Bonney Lake	6,480	18501 90 th Street East, Bonney Lake
Buckley	4,100	123 S. River Road, Buckley
DuPont	3,610	1540 Wilmington Drive, DuPont
Eatonville	4,000	205 Center Street West, Eatonville
Gig Harbor	15,214	4424 Point Fosdick Drive N.W., Gig Harbor
Graham	7,152	9202 224 th Street East, Graham
Key Center	4,066	8905 Key Peninsula Highway, Key Center
Lakewood	32,592	6300 Wildaire Road, S.W., Lakewood
Milton/Edgewood	6,650	900 Meridian Avenue East, Suite 28, Milton
Orting	2,700	202 Washington Avenue South, Orting
Parkland/Spanaway	15,576	13718 Pacific Avenue South, Parkland
South Hill	20,100	15420 Meridian Avenue East, South Hill
Steilacoom	4,039	2950 Steilacoom Boulevard, Steilacoom
Summit	7,424	5107 112 th Street East, Summit
Sumner	10,600	1116 Fryar Avenue, Sumner
Tillicum	2,100	14916 Washington Avenue S.W., Tillicum
University Place	7,000	7315 27 th Street West, Suite D, University Place
Processing and Administration Center	50,000	3005 112 th Street East, Summit
TOTAL	203,403	

PRIOR YEAR MAJOR ACCOMPLISHMENTS

Pierce County Library 2030: Facilities Master Plan

The Library collaborated with more than 5,000 people to create *Pierce County Library 2030*, a facilities master plan that outlines library services and buildings to meet community needs during the next 20 plus years.

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The plan charts a course for future buildings and expansions of existing facilities, and alternative ways for residents to access services and resources. It calls for locating buildings in high-traffic, high-population areas that are convenient for customers, and in sizes appropriate to meet the needs of the District's growing and changing communities. It also supports building flexible spaces to provide up-to-date library services for today and tomorrow.



Key recommendations are to provide added space for:

- Community members to read, learn and come together.
- More seating for people to study and work.
- More books and materials.
- Increasing the number of computers and access to technology.

Recommendations in the plan call for expanding all of the current libraries and adding new libraries in the Frederickson area and the City of Fife.

Milton/Edgewood Pierce County Library Expansion

The Library relocated the Milton/Edgewood Pierce County Library from a site shared with Milton City Hall to a new leased space in the Surprise Lake Square shopping area at 900 Meridian Avenue East, Suite 28. This facility improvement increased library square footage for the Milton/Edgewood area from 3,300 square feet to 6,650 square feet. It also relocated the facility to a location which better fits the Site Selection Criteria adopted by the Library's Board of Trustees as part of the Library's Facility Master Plan process. The store-front facility is centrally located for both Milton and Edgewood residents, is better accessible from transit, and is adjacent to other community services. The new location is one of the preferred locations identified by area leaders during Stakeholder Group meetings held as part of the *Pierce County Library 2030* process. While the facility is smaller than the recommended 2030 size, the expanded facility greatly increases the level of service to the growing Milton and Edgewood communities. Milton/Edgewood Pierce County Library reopens in its new, expanded location on January 13, 2011.

Lakewood Pierce County Library Efficiency Project

In the fall of 2010, Pierce County Library rearranged the layout of the 47 year old Lakewood Pierce County Library based on *Pierce County Library 2030* principles to:

- Improve sight lines and service visibility
- Improve noise and activity separation to better meet customers' needs
- Provide more technology and multiple computer areas versus one central place
- Improve access to movies and music
- Add more reading and group study areas
- Create one service point for easier access to staff and more efficient use of staff

While the changes do not reach the 2030 level of service target for the community, they do improve operational efficiencies, improve acoustics and movement within the facility, and provide additional seating areas for the public.

Additional Library Partners

Pierce County Library engaged in two new borrowing agreements that expand the availability of library services and resources to District residents. Residents now have free access to the Seattle Public Library (October 2010) and the Tacoma Public Library (December 2009).

NON-CAPITAL ALTERNATIVES

The Pierce County Library District also provides services outside library facilities, including mobile services; service to daycares, home-based child care providers, care facility residents and homebound; 24/7 access to web-based services; and staff providing programs, classes and services at local community locations and in local schools.

Pierce County Library 2030 confirmed the need for non-facility based services to provide convenient access to meaningful library services for all residents, and especially as a method for serving residents in remote or isolated areas. Alternative service delivery approaches include kiosks, vending machines, service in partner spaces, and other forms of making services and resources accessible outside of library buildings and in convenient community locations. Alternative service delivery strategies were considered during the facilities planning process and the recommended library service level guideline of 0.61 to 0.71 square feet per capita reflect use of this service option.

Alternative 1

Online Services

The Library provides a wide variety of online services that allow cardholders to access library resources remotely 24/7 or at library locations during open hours. Resources available electronically include:

- electronic reference resources, research databases and directories, and online reference books
- community information links
- online homework help
- support and resources for job seekers and entrepreneurs
- downloadable audiobooks and e-books
- electronic language learning programs
- online book clubs and book reviews
- online library catalog access in both regular and children's form
- online Pierce County Library account management and RSS feeds

Alternative 2

Alternative service delivery

The Library offers a variety of mobile and outreach services to provide access to library materials and services outside of physical facilities. These services currently include bookmobiles, homebound and adult care facility delivery and visits, delivery of resources to daycare, and library services, such as classes, at community partner locations.

The Library operates two types of bookmobile service. The family bookmobile serves remote and isolated areas throughout Pierce County. In 2010, the Library served 50 stops twice a month. The Library also operates the "Explorer" bookmobile, which is designed specifically for children and includes materials, computers, storytelling and other library services.

Alternative 3

Cooperative Agreements

Pierce County Library has cooperative agreements with many nearby library systems. The Library has reciprocal borrowing agreements with the Puyallup Public Library, Roy Public Library, Tacoma Public Library system, Fort Vancouver Regional Library, King County Library System, Kitsap Regional Library, North Central Regional Library, North Olympic Library System, Seattle Public Library, Sno-Isle Regional Library, and Timberland Regional Library.

CAPITAL PROJECTS

University Place Pierce County Library Expansion

The expanded 15,000 square foot University Place Pierce County Library will open at 3609 Market Place West on February 12, 2011. The Library has been operating in a temporary, 7,000-square foot facility, since the original 12,000 square foot building was demolished in 2006 to make way for the City's Town Center project. The new joint Library-Civic Center will add 3,000 square feet of space to the original Library, and an additional 5,000 square feet adjacent to the new Library will be owned by the Library and used for future expansion. The new facility is designed to LEED silver standards for efficient and sustainable maintenance and operations, such as raised flooring, high-efficiency HVAC systems, low-flow toilets, natural day-lighting and contemporary furnishings.

New Fife Pierce County Library

The new 6000-square-foot Fife Pierce County Library will open in 2011 on a parcel on 20th Street, between 54th and 70th Avenues East. In 2009 the City of Fife became the 15th city to annex into the Pierce County Library District. In 2010 the Library began serving residents through mobile services and staff offering interim service at local community locations and in local schools. The new Library will provide full Library services to the community and be designed to support Fife's "walkable city", as well as low-impact, sustainable maintenance, operations and landscaping. Future facility needs for Fife residents were included in the *Pierce County Library 2030* planning process.

Capital Cost (x1000)	2011	2012	2013	2014	2015	2016	6 Year Total
UP Library	139.0	120.0	120.0	120.0	120.0	120.0	739.0
Fife Library	2,579.1	—	—	—	—	—	2,579.1
Major maintenance	515.0	29.0	425.0	167.0	110.0	TBD	1,246.0
Branch improvements	557.0	860.0	400.0	400.0	TBD	TBD	2,217.0
Support improvements	100.0	6.0	TBD	TBD	500.0	TBD	606.0
Total Cost	3,890.1	1,015.0	945.0	687.0	730.0	120.0	7,387.1

Major maintenance

Maintaining the Library's aging facilities in 2011 primarily focuses on replacing roofs, HVAC systems and carpets that are at the end of their life cycle.

Branch improvements

Branch improvements are projects that improve the customer's experience within the facility, and that create more efficient workflow to help staff keep up with the growing use of Library services and facilities.

Support improvements

Support service improvements are workflow and efficiencies for departments providing indirect customer service and that support the front-line branch staff, or for library systems such as the catalog.

MAP OF LOCATIONS

EXISTING PIERCE COUNTY LIBRARY LOCATIONS



FUTURE NEEDS – NO FUNDING CURRENTLY AVAILABLE

To increase the square footage of library space available to District residents to meet the recommended service level of 0.61 to 0.71 square feet per capita, the Library will need to expand all current libraries and add one new library in the Frederickson area, in addition to the new library facility underway in Fife.

Pierce County Library's existing operating levy supports ongoing operations and capital maintenance, but is not adequate for new or expanded facilities. To implement the recommended service levels and facility improvements, the Library will need to approach voters for additional capital facilities funding or obtain additional revenue from other sources. The Library will continue to work with communities to determine when the timing is best to begin plans to seek funding for the improvements recommended in the *Pierce County Library 2030*.

RELATION TO GMA

The level of service target for Pierce County libraries is 0.61 to 0.71 square feet per capita by 2030, which was the planning horizon for the *Pierce County Library 2030: Facilities Master Plan*. The desired service level is based on current best planning practices for library design and space, and will be regularly evaluated and revised to reflect changing technology and service directions.

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The 2030 population projection for the Library's service area is between 681,000 and 752,000 (representing a 10% range from the PSRC forecasts). Based on that, by 2030, the Library anticipates needing to provide between 489,900 and 561,200 square feet, which is an additional 290,000 to 360,000 square feet.

By 2015, the population of the Library District is estimated to be approximately 603,600 people. To meet level of service recommendations, the Library should provide an additional 165,143 to 225,503 square feet.

The Library is anticipating an additional 14,000 square feet will be added to the District in 2011; 6,000 square feet from the new Fife Pierce County Library, and an additional 8,000 square feet in the new University Place Pierce County Library.

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Pierce County Library: Current Level of Service and Deficit by Library Service Areas Level of Service 0.61 square feet per capita				
Library Service Area	2010 Square Feet	2010 Population	2010 SF/Capita	2010 Deficit (in square feet)
Bonney Lake	6,480	45,447	0.12	(21,243)
Buckley	4,100	14,915	0.25	(4,998)
DuPont	3,610	13,349	0.25	(4,533)
Eatonville	4,000	9,733	0.38	(1,937)
Fife	-	9,090	-	(5,545)
Frederickson	-	24,113	-	(14,709)
Gig Harbor	15,214	47,538	0.30	(13,784)
Graham	7,152	39,760	0.17	(17,102)
Key Center	4,066	16,495	0.24	(5,996)
Lakewood	32,592	71,723	0.45	(11,159)
Milton/Edgewood	6,650	16,838	0.34	(3,621)
Orting	2,700	9,078	0.26	(2,838)
Parkland/Spanaway	15,576	69,472	0.21	(26,802)
South Hill	20,100	59,162	0.30	(15,989)
Steilacoom	4,039	11,822	0.33	(3,172)
Summit	7,424	34,388	0.20	(13,553)
Sumner	10,600	27,927	0.33	(6,436)
Tillicum	2,100	4,650	0.44	(737)
University Place	7,000	34,844	0.20	(14,255)
<i>Processing and Admin. Center</i>	50,000		-	
TOTAL DISTRICT POPULATION	203,403	560,345	0.34	(188,407)

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Population Projections by Library Service Areas					
Library Service Area	2010	2015	2020	2030 Range	
				<i>10% range*</i>	
Bonney Lake	45,447	51,987	58,527	65,000	72,000
Buckley	14,915	16,309	17,702	19,000	21,000
DuPont	13,349	14,469	15,590	16,000	18,000
Eatonville	9,733	10,460	11,186	12,000	13,000
Fife	9,090	10,255	11,420	13,000	15,000
Frederickson	24,113	26,019	27,924	28,000	31,000
Gig Harbor	47,538	50,831	54,123	57,000	63,000
Graham	39,760	42,885	46,009	48,000	53,000
Key Center	16,495	17,299	18,103	19,000	21,000
Lakewood	71,723	72,829	73,936	73,000	81,000
Milton/Edgewood	16,838	19,489	22,140	26,000	28,000
Orting	9,078	10,506	11,933	14,000	15,000
Parkland/Spanaway	69,472	72,565	75,658	77,000	85,000
South Hill	59,162	66,060	72,959	78,000	86,000
Steilacoom	11,910	12,269	12,629	13,000	14,000
Summit	34,388	36,910	39,431	41,000	45,000
Sumner	27,927	32,030	36,134	41,000	45,000
Tillicum	4,650	4,772	4,893	5,000	6,000
University Place	34,844	35,654	36,464	36,000	40,000
TOTAL DISTRICT POPULATION	560,432	603,598	646,764	681,000	752,000

** Population projections based on Library Service Area geographies, U.S. Census 2000, and PSRC forecasts*

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Pierce County Library: Level of Service and Facility Need by Library Service Areas						
Library Service Area	2010 Square Feet	2010 SF/Capita	2030 Population (10% Range)		2030 Proposed Square Feet (0.61-0.71 SF/Cap)	
Bonney Lake	6,480	0.12	65,000	72,000	38,200	44,400
Buckley	4,100	0.25	19,000	21,000	14,700	17,100
DuPont	3,610	0.25	16,000	18,000	11,800	13,700
Eatonville	4,000	0.38	12,000	13,000	9,300	10,800
Fife	-	-	13,000	15,000	10,200	11,800
Frederickson	-	-	28,000	31,000	19,700	22,900
Gig Harbor	15,214	0.30	57,000	63,000	35,800	41,600
Graham	7,152	0.17	48,000	53,000	30,700	35,700
Key Center	4,066	0.24	19,000	21,000	14,500	16,900
Lakewood	32,592	0.45	73,000	81,000	42,500	49,400
Milton/Edgewood	6,650	0.34	26,000	28,000	18,300	21,300
Orting	2,700	0.26	14,000	15,000	10,400	12,100
Parkland/Spanaway	15,576	0.21	77,000	85,000	44,300	51,500
South Hill	20,100	0.30	78,000	86,000	44,900	52,100
Steilacoom	4,039	0.33	13,000	14,000	10,100	11,700
Summit	7,424	0.20	41,000	45,000	26,100	30,300
Sumner	10,600	0.33	41,000	45,000	27,200	31,700
Tillicum	2,100	0.44	5,000	6,000	7,500	8,700
University Place	7,000	0.20	36,000	40,000	23,700	27,500
<i>Processing and Admin. Center</i>	50,000	-			50,000	50,000
TOTAL DISTRICT POPULATION	203,403	0.34	681,000	752,000	489,900	561,200

* Population projections based on Library Service Area geographies, U.S. Census 2000, and PSRC forecasts