

## 2020 Performance Audit Work Program

### New and Continuing Projects

<i>Title</i>	<i>Subject Areas</i>	<i>Description</i>	<i>Timeline</i>	<i>Cost (% budget)</i>
Food Bank Needs Assessment	<ul style="list-style-type: none"> <li>Human Services</li> </ul>	Analysis and needs assessment of food banks in the county, reviewing coordination and redundancy	Summer 2020	\$25,000 (15%)
County Services for Non-English Speakers	<ul style="list-style-type: none"> <li>Countywide</li> <li>Customer Service</li> <li>Public Safety – Courts</li> </ul>	Review interpreter and translation services for best practices	Summer 2020	\$39,000 (22%)
Risk Assessment	<ul style="list-style-type: none"> <li>Countywide</li> </ul>	Identify audit topics based on potential to improve services and reduce risk of loss to the County	Fall 2020	\$74,000 (42%)
911 Response Times	<ul style="list-style-type: none"> <li>Public Safety – Sheriff</li> </ul>	Analyze 911 Police Response Process and Times	Fall 2020	\$35,000 (20%)
Jail Population	<ul style="list-style-type: none"> <li>Public Safety – Corrections</li> <li>Public Safety - Courts</li> </ul>	Evaluate effects of Pretrial Services Program on Jail Population	Winter 2020	Staff
Leave Policies	<ul style="list-style-type: none"> <li>Human Resources</li> </ul>	Review of County leave policies and comparison with other jurisdictions	Winter 2020	Staff
Involuntary Treatment Courts	<ul style="list-style-type: none"> <li>Public Safety – Courts</li> </ul>	Identify factors associated with court outcomes	Winter 2020	\$50,000 (29%)
Parks Contracting	<ul style="list-style-type: none"> <li>Parks and Recreation</li> </ul>	Review contracting process	TBD	TBD
County Properties	<ul style="list-style-type: none"> <li>Countywide</li> </ul>	Identify county property by function	TBD	TBD

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### Implementation Reports (includes studies through 2017)

<i>Title</i>	<i>Subject Areas</i>	<i>Completed Date</i>	<i>Timeline</i>
Surface Water Management Rates	<ul style="list-style-type: none"> <li>Public Works and Utilities</li> </ul>	October 2015	<b>March 2017</b>
Public Works Safety and Claims Management	<ul style="list-style-type: none"> <li>Public Works and Utilities</li> <li>Human Resources – Risk Management</li> </ul>	March 2014	<b>August 2019</b>
On-Call Employees	<ul style="list-style-type: none"> <li>Countywide</li> <li>Human Resources</li> </ul>	January 2013	<b>December 2019</b>
Information Technology	<ul style="list-style-type: none"> <li>Information Technology</li> </ul>	August 2012	
Natural Resource Management	<ul style="list-style-type: none"> <li>Parks and Recreation</li> <li>Public Works and Utilities</li> </ul>	October 2012	
Evaluation of Misdemeanor Jail Rates	<ul style="list-style-type: none"> <li>Public Safety - Corrections</li> </ul>	October 2013	
Detention Operations / Corrections Staffing	<ul style="list-style-type: none"> <li>Corrections</li> </ul>	September 2014 / March 2017	
Centralization and Shared Services	<ul style="list-style-type: none"> <li>Countywide</li> <li>Information Technology</li> <li>Finance</li> <li>Administration</li> </ul>	April 2015	
Airport: Fuel Service Options (Thun Field) & Hangar Lease Rates (TNA)	<ul style="list-style-type: none"> <li>Economic &amp; Infrastructure Development</li> </ul>	July 2017 & August 2017	
Overtime Exempt Employees and Work Hours / Week	<ul style="list-style-type: none"> <li>Human Resources</li> </ul>	October 2017	